USER MANUAL [Xpats Gateway]

JTKSM Approval under Section 60K of the Employment Act 1955 (Act 265)

[USER VIEW]

SYSTEM ACCESS

To access the system, launch the Internet Browser and visit Xpats Gateway platform at https://xpatsgateway.com.my/ then click on "Company Login".

to Apats		Login Ib About Us Ib Announcement Ib FA
	TUTORIAL ON HOW TO PASTE THE ENDORSED PASS NO TO THE EXPANSION	
	Announcement 2025	port Latter (f)
	MMANIS CENTRE HAU-DAY CLOSURE ON CIH JUNE 2025 Imm (PREA) ONLINE APPEAL FACULTY NOW AVAILABLE THROUGH ESD ONLINE SYSTEM	ny Logn TEXANDER TEXANDE
	NEW FACULTY INFLMENTATION EFFECTIVE 1 APRIL 2025: User ID NIVESTOR PASS NOVESTOR PASS	
	MADARITS CENTRE HARI RAVA 2025 OPERATING HOURS	jn

2. Choose the current agency system that you are accessing.

HOW TO APPLY SUPPORT LETTER THROUGH XRATS GATEWAY CLICK HERE TO WATCH THE TUTORIAL VIDEO ()	
Announcement 2025	î
IMPLEMENTATION OF "COOLING-OFF PERIOD" FOR NON COMPLIANCE IN ESD APPLICATIONS EFFECTIVE 1 JULY 2025	Agencies Support Letter (*)
MYXPATS CENTRE HALF-DAY CLOSURE ON 6TH JUNE 2025 (FRIDAY)	Check Status
ONLINE APPEAL FACILITY NOW AVAILABLE THROUGH ESD ONLINE SYSTEM	ESD Online
NEW FACILITY IMPLEMENTATION EFFECTIVE 1 APRIL 2025: INVESTOR PASS	Please key in Login ID and Password User ID
MYXPATS CENTRE HARI RAYA 2025 OPERATING HOURS	Password Login
MYXPATS CENTRE OPERATION HOURS DURING RAMADAN 2025	Forgot Password?

No.	Agency System	Description
1	ESD Online	All companies, except companies under MDEC & IRDA
2	eXpats	Companies under Malaysia Digital Economy and Corporation (MDEC)
3	IRDA	Companies located in Iskandar region

3. Fill in **<LOGIN ID>** and **<PASSWORD>**, and then click on **[Login]** button.

CLICK HERE TO FIND OUT MORE				
Announcement 2025	î			
15 Jun IMPLEMENTATION OF "COOLING-OFF PERIOD" FOR NON COMPLIANCE IN ESD APPLICATIONS EFFECTIVE 1 JULY 2025		Check Status	 Agencies Support Letter T Company Login 	III Government agency
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ONLINE APPEAL FACILITY NOW AVAILABLE THROUGH ESD ONLINE SYSTEM		Please key in Login ID ar	nd Password	
NEW FACILITY IMPLEMENTATION EFFECTIVE 1 APRIL 2025: INVESTOR PASS		User ID Password		
MYXPATS CENTRE HARI RAYA 2025 OPERATING HOURS		Forgot Password?	Login	

4. Once logged in, employers can access the system.

to Xpats																
	XPATS GATEWAY DASHBOARD															
Deshboard	ALL								~	Check Status Application Search by Pe	n Iassport Number / Nam	e / Application ID				٩
 Section 60K Application Supporting Letter Application 	Application 49			DraA Record	Processing				e	Contact Us						
MiTubrelobs			8.8 8.7 8.8 8.5							Approving Agency - PLEASE SELECT -						~
Company Representative (LOU)			0.4 0.3 0.2 0.1							Announcements						
O Setting	Current Recommendation Status								0							ţ
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		0 0.1	0.2 0.3	0.4	0.5 0.6	67	0.8	 1.0								
Log Out [+																

1.0 Companies which account has been registered successfully in ESD Online, eXpats and IRDA system

1. Click on **"Section 60K Application"** and the system will redirect you to the module.



2. There are two (2) sub modules: "Apply For Section 60K Approval" and "List of Application".

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and successive	XPATS GATEWAY SECTION 60K APPLICATION	
T Dashboard	APPLY FOR SECTION 60K APPROVAL	ATION
 Section 60K Application Supporting Letter Application 		
Company Representative (LOU)		
Notification		
Setting		
Log Out 🕞		

No.	Sub Module Description							
1	Apply For Section 60K Approval	For employers to apply JTKSM Approval under Section 60K of the Employment Act 1955 (Act 265)						
2	List of Application	This list contains draft and submitted applications, with the application details.						

3. Click on "Apply For Section 60K Approval" to access the application form. You may fill in all the required details and upload the mandatory document before submitting.

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_	XPATS GATEWAY SECTION 60K APPLICATION			
Techboard	SECTOR *	Education	×	
Section 60K Application Supporting Letter Application	NO OF APPLICATION *	13		
MYFuturelobs	NAME *			
Company Representative (LOU)	ROC *			
© Setting	CONTACT NO *			
	TOTAL ISSUED CAPITAL			
	TIER *			
	ADDRESS *			
	POSTAL CODE *			
Log Out [+	STATE -			

Note:

- a. The system will auto populate the data but in different way.
 - I. For ESD account login, all the data in grey highlight indicates the data auto populated from SSM e-info and not able to amend manually. Please update the SSM e-info if there is any incorrect / outdated information.
 - II. For eXpats and IRDA account login, the data will auto be populated but you are able to edit the all the information directly if there is any outdated information displayed, except COMPANY NAME and ROC.
- b. Each supporting document tab allows you to upload up to 3 files, with a maximum size of 10mb each. If you have more than 3 files, please combine them into a single file before uploading.

4. Insert the PERKESO code and click **'Check'** to get the status. Please contact PERKESO if there is any issue for the code.

by Xpats					
	Plant and Machine Operators and Assemblers		0	0	
Tashboard	Elementary Occupations		0	0	
Section 60K Application		Total	10	26	
Supporting Letter Application					
MYFutureJobs	PERKESO EMPLOYER CODE *			Creck	
Company Representative (LOU)	GENERAL INFORMATION	₽ ₽			
K Notification	NAME				
O Setting	ROC				
	EMAIL				
	EMPLOYER CODE				
	PERKESO STATUS				
	Compared .	Description		Status	
	Interest on Late Revenent of Contributions (ILPC)			Not Compliant	
	Contribution arrears			Not Compliant	
	SUPPORTING DOCUMENTS				
	IDENTIFICATION CARD OR PASSPORT OF THE COMPANY DIRECTOR / OWNER *				Upload
Log Out [+	BUSINESS LICENSE ISSUED BY THE LOCAL AUTHORITY (PIHAK BERKLIASA TEMPA	TAN -PBT) OR SUPPORTING LETTER/DOCUMENTS RELATED	TO COMPANY OPERATION. *		Upload

5. After all the details have been filled in, click on "Save & Submit" to submit the form. You may click "Save & Close" to save as a draft for later submission.

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	Service and Sales Workers		0	٥	
Tashboard	Skilled Agricultural, Forestry, Livestock and Fishery Workers		0	0	
Section 60K Application	Craft and Related Trades Workers		0	0	
Supporting Letter Application	Plant and Machine Operators and Assemblers		0	0	
MilfutureJobs	Elementary Occupations		0	0	
Company Representative (LOU)		Total	0	0	
K Notification		N			
O Setting	SUPPORTING DOCUMENTS	13 ²			
	IDENTIFICATION CARD OR PASSPORT OF THE COMPANY DIRECTOR / OWNER *				Upload
	BUSINESS LICENSE ISSUED BY THE LOCAL AUTHORITY (PIHAK BERKUASA TEMPATAN -PI	BT) OR SUPPORTING LETTER/DOCUMENTS RELA	TED TO COMPANY OPERATION. *		Upload test (13)pdf
	CONTRACT OF EMPLOYMENT AND LATEST PRISUP FOR MANAGEMENT/PROFESSIONAL	L CATEGORY (2 WORKERS) *			Upload
	SSM COMPRNY INFORMATION PRINTOUT				Upload
	CONTRACT OF EMPLOYMENT AND LATEST PAYSUP FOR ELEMENTARY/GENERAL CATEGO	ORY (2 WORKERS) *			Upload
	DOCUMENT FOR COMPANY REPRESENTATIVE •				Upload
	OTHER DOCUMENTS				Upload © 1.pdf
					Save & Close Save & Submit
Log Cut E+					

2.0 List of Application

1. Click the "**List of Application**" to access the application list. You will see the list of all the JTKSM Section 60K Approval which was applied previously with the application details.

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•		APPLY FOR SECT	fion 60k appf	ROVAL			APPLICATION	
Section 60K Application								Page: Prov. 2 / 2 Novt
Supporting Letter Application								rage. riev 2 / 2 Iveal
MYFutureJobs	NO	APPLICATION ID	STATUS	SUBMISSION DATE	APPROVAL DATE	EXPIRED DATE	REMARKS	ACTION
Company Representative	11	EXP30062025/MDEC/0082	Approved	2025-06-30	-			View Form
(LOU)	12	EXP26062025/MDEC/0013	Approved	2025-06-28			View Remark	View Section 60K Form Letter
Setting	13	EXP25062025/MDEC/0001	Approved	-	2025-06-25	2026-06-24	View Remark	View Section 60K Form Letter
•	14	EXP23062025/MDEC/0012	Rejected		2025-06-24	2026-06-23	View Remark	View Form
Log Out [→								

There are three (3) types of status as shown below:

No.	Status	Description
1	Pending Approval	The Section 60K application is currently in processing
2	Approved	The Section 60K application has been approved and can be downloaded
3	Rejected	The Section 60K application has been rejected

2. You can download the JTKSM Section 60K Letter with Approved status by clicking the "Section 60K Letter" button.

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	XPATS GATEWAY	SECTION 60K APPLICATION							
Dathboard Section 60K Application						LIST OF APPLICATION			
Supporting Letter Application								Pa	pe Prev 1 /1 Next
Commany Developmentation	NO	APPLICATION ID	STATUS	SUBMISSION DATE	APPROVAL DATE	EXPIRED DATE	REMARKS	ACTION	
(104)	1		Approved	2025-07-14	2025-07-15	2026-07-14	View Remark	View Form Section 60K Letter	
Notification	2		Rejected	2025-07-07	2025-07-14	2028-07-13	Varia Remark	View Form 1	
O Sento									
Log Out									

- USER MANUAL END HERE -