

Frequently Asked Questions (FAQ) – Movement Control Order Residence Pass – Talent (RP-T)

1. Is Immigration Putrajaya still operating?

Answer: All Immigration offices are closed during this period of Movement Control Order until further notice by the Government of Malaysia. All Expatriates are to remain in the Country until further notice.

2. What about the passport that was not collected before the “Movement Control Order”?

Answer: You may contact us at RPTCare@myxpats.com.my for further advise. Passport may only be collected once the Movement Control Order has been lifted and when the Centre is back in Operation.

3. Can I still submit my new/renewal RP-T application via online?

Answer : Yes, you may submit the application as normal through the RP-T online website. However, there will be no decision made until further notice.

4. Can expatriate proceed to leave the country during this Control Movement Order?

Answer: All Immigration offices are closed during this period of Movement Control Order. All Expatriates are allowed to leave the country and please proceed directly to the Airport for further advice.

5. Where do I submit my passport for sticker printing (Endorsement)?

Answer: At the moment all Immigration offices are closed during this period of Movement Control Order. MYXpats and Immigration will continue its operations once we receive further instruction from the Government of Malaysia.

6. If we have made the payment for Transfer of Endorsement / Special Pass. Can we go to Putrajaya for endorsement?

Answer: No, MYXpats Centre and all Immigration offices are closed until 14 April 2020.

7. What should I do if police or Immigration stopped me and request for my passport if I'm not able to collect the passport before the Movement Control Order?

Answer : Please keep and carry at all times the copy of your passport and any supporting documents (e.g. the MYXpats acknowledgement receipt for submission of passport) as a proof to the respective authorities. Do contact your employer if you encounter any issue.

8. What happens if I do not have any valid pass during this Movement Control Order?

Answer: You may continue to stay in the Country and comply to the Movement Control Order as announced by the Government of Malaysia recently. Any latest updates will be announced in ESD website.

9. I hold a RP-T and am on a working trip overseas and my flight back to Malaysia is during the Movement Control Order period, am I allowed to enter Malaysia?

Answer : No, ****Subject to Government's ruling and decision****

10. How long will the endorsement process take during this current situation? I have cancelled my Employment Pass already and it will expire soon.

Answer : Once you have submitted your endorsement via online, the process will take 14 working days for approval upon complete submission and 5 working days for sticker printing. However, during this Movement Control Order, the decision may take longer.

** Please check the latest news and announcement in the ESD website. Should you have any other question, you may send us an email at RPTcare@myxpati.com.my .