

REFUND REQUEST FORM

| DETAILS FOR REQUESTED REFUND | | |
|--|---|-------|
| NAME OF COMPANY NAME OF APPLICANT(S) PASSPORT NO.(S) | : | |
| PASS TYPE AMOUNT (INCLUSIVE SST) | ☐ EP ☐ PVP ☐ DP ☐ LT-SVP : RM | |
| REASON | ☐ Double payment | |
| | ☐ Other reason: | |
| BANK DETAILS | | |
| BANK ACCOUNT/ CARD HOLDER NAME PASSPORT / IC NO. BANK ACCOUNT/CARD NUMBER NAME OF BANK Note: Beneficiary details (Account Name | : : : : e/Passport No.) as registered with the ba | nk. |
| SUPPORTING DOCUMENTS | | |
| ☐ MYXpats invoice (payment receipt generated in ESD system) | | |
| ☐ Bank statement of the transaction (with account holder name and account number) | | |
| DECLARATION | | |
| I,(endorser/director listed in SSM Company Information) and_(passport/IC no.)declare that all information provided above is true and correct. | | |
| Name and Signature: | | Date: |
| Note: 1) The funds will be returned to whatever payment method (credit card, bank account) that the payer initially used to make the payment. 2) Refund request can only be processed within six (6) months from the submission date. Any refund request after six (6) months will not be entertained. | | |
| FOR OFFICE USE ONLY | | |
| Transaction ID: | | |

COMMENTS, if any: