

FREQUENTLY ASKED QUESTIONS (FAQ)

1) What is PLS@XPATS?

PLS@XPATS is an authorisation facility for foreign visitors to carry out professional work for critical and emergency work within thirty (30) days using the Social Visit Pass (PLS).

2) What is the period given for permission to work under the PLS@XPATS facility?

The period granted for permission to work under the PLS@XPATS facility is a maximum of thirty (30) days. For countries with visa eligibility less than thirty (30) days, the period given is according to the visa eligibility of the country.

3) What is the duration of the validity of the approval letter?

The validity of the approval letter is valid for thirty (30) days from the date of approval and for a single trip (Single Entry Visa).

4) What types of sectors are allowed?

The permitted sectors are as follows:

- a) Government Sector**
- b) Government-Linked Company (GLC)**
- c) Private sector**

5) What types of industries are allowed?

- a) Security & Defence**
- b) Manufacturing**
- c) Construction**
- d) Health & Medical**
- e) Oil, Gas & Energy**
- f) Finance & Banking**
- g) Electrical & Electronics**
- h) Wholesale & Retail**
- i) Tourism**
- j) Business services**
- k) Commodity**
- l) Education**
- m) Agriculture**
- n) Aviation**
- o) Information, Technology & Infrastructure**
- p) Others**

6) Do applicants need to apply for a visa to obtain PLS@XPATS approval?

For citizens who require a visa before entering Malaysia, applicants are required to apply for a visa online (eVisa) via <https://malaysiavisa.imi.gov.my> or apply for a visa at the Malaysian Representative Office prior to traveling to Malaysia.

7) Are applicants allowed to enter Malaysia using a Visa on Arrival (VOA) for the purpose of PLS@XPATS?

Applicants are not allowed to enter Malaysia using a Visa on Arrival (VOA) for the purpose of PLS@XPATS.

8) How much is the PLS@XPATS facility fee?

The PLS@XPATS facility is GRATIS (FREE).

9) What is the processing time for PLS@XPATS approval?

The processing time is three (3) working days.

10) Can the period of PLS@XPATS facility be extended after its expiry date?

No extension of PLS@XPATS facility is allowed.

11) How do I apply for PLS@XPATS?

Applications can be made via PLS@XPATS on the Immigration Department of Malaysia website at <https://mtp.imi.gov.my/plsXpats/main>.

12) Who manages the PLS@XPATS applications?

Applications will be managed solely by the Expatriate Services Division, Malaysian Immigration Department, Putrajaya.

13) What are the required documents to apply for PLS@XPATS?

The required documents for the application are:

- a) Letter of application from the company**
- b) A copy of the latest passport (all pages)**
- c) Company Registration Certificate with the Companies Commission (e-SSM)**
- d) Work schedule / Latest project schedule**
- e) Round trip flight ticket (if through the air gate)**

14) What is the duration of passport validity required to apply for PLS@XPATS?

The validity period of the passport for application to PLS@XPATS is six (6) months or above.

15) Is the qualifying period of the applicant's stay in Malaysia given based on the PLS@XPATS approval letter or the applicant's country visa eligibility?

The eligibility period for the applicant to be in Malaysia is given based on the PLS@XPATS approval letter only, which is thirty (30) days maximum. However, for countries where the visa eligibility is less than thirty (30) days, the eligibility period of being in Malaysia is then subject to the country's visa eligibility.

16) What nationalities are allowed to apply for PLS@XPATS?

The PLS@XPATS is open to all foreign nationals who have expertise in the designated fields, except ISRAEL and AFGHANISTAN.

17) What is the permitted age qualification to apply for PLS@XPATS?

PLS@XPATS is open to applicants aged 18 and above subject to application eligibility requirements.

18) If the company is not registered with ESD Online, is the company allowed to apply for PLS@XPATS?

Companies not registered with ESD Online are allowed to apply for PLS@XPATS.

19) Are blacklisted applicants be allowed to apply for PLS@XPATS?

Blacklisted applicants are not eligible to apply for PLS@XPATS.

20) If the applicant has arrived at any Entry Point of Malaysia without obtaining a PLS@XPATS approval letter, will the applicant be allowed to enter Malaysia for the purpose of this facility?

Applicants are not allowed to enter for the purpose of this facility if they do not have a PLS@XPATS approval letter.

21) If the previous application has expired, how long does it take to apply for a new PLS@XPATS application?

The next application can be applied after the expiry date of the previous PLS@XPATS approval letter.

22) Are PLS@XPATS applicants granted the Dependant Pass facility to bring their families into Malaysia?

No Dependant Pass facility is allowed for PLS@XPATS.

23) If there is an error in entering data when the PLS@XPATS application is made, will the application be processed? For example, mistake in entering name, passport number or address.

In the event of data entry error during the PLS@XPATS application, the applicant must submit a new application after the original application is rejected.

24. Is the PLS@XPATS facility applicable throughout Malaysia?

The PLS@XPATS facility is only applicable in Peninsular Malaysia and the Federal Territory of Labuan, excluding Sabah and Sarawak.